

SPECTRALINK ONLINE VERSITY FAMILY TECHNICAL TRAINING

ONLINE TRAINING

Certification	Spectralink Versity Family Technical Training & Exam	
Pre-requisites	CATEGORY	SHORT DESCRIPTION OF REQUIREMENTS
	Mobility Telephony	Professional working experience (6-12 months) with voice and data communication systems. Networking with TCP/IP knowledge & experience required. General PBX or switching background. (Equivalent or higher: CCNA and CCNP)
	Wi-Fi	Professional working experience (6-12 months) with VoWiFi. Should complete formal WLAN training (Equivalent or higher: CWNA or CWNP)
	Healthcare Vertical Expertise	6-12 months HER/EMR, Nurse call, or similar training and/or experience. Organisation that regularly provide: <ul style="list-style-type: none"> • End User Experience Setup • End User Training • Super User Training • Guided End User Support (Elbow Support)
	Retail, Manufacturing, Hospitality, and/or Distribution Expertise	6-12 months experience with end user and super user training of handheld computers and/or telephones
	Enterprise Mobility Management Expertise	6-12 months experience with managing and deploying an EMM/MDM. EMM Vendor Certification. Android Enterprise / Android for Work experience.
	Spectralink Certification	Successfully completed the Versity and AMIE Spectralink Certification. Experience Virtual Machine environments
	Spectralink Lab Setup	Required: Versity, SAM, MDM, Call Server, VIEW Certified WLAN
	Certification Overview	Customised Training course to include Online Course; Classroom training, exam and Customer Deployment Shadowing

Costs & Online	Costs associated: \$900AUD per person
Course Content	<p>Course modules and topic quizzes</p> <ul style="list-style-type: none"> • Spectralink 92 Series Introduction • Spectralink 95 96 Series Introduction • Spectralink Varsity Home Screen and Navigation • Spectralink Varsity Factory Reset • Spectralink Varsity Provisioning Overview • Spectralink AMiE Essentials SAM Introduction, Installation and SAM Client Config • Spectralink SAM SW Update • Spectralink SAM Application Management • Spectralink SAM Device License • Spectralink SAM Onboarding Devices • Spectralink Varsity SW update via Sys Updater app • Spectralink Varsity Device Settings • Spectralink Varsity BizPhone • Spectralink SAM Batch Configuration • Spectralink Varsity AMiE Agent Configuration • Spectralink Varsity Barcode and Scanflex • Spectralink Varsity BattLife Configuration • Spectralink Varsity Buttons Configuration • Spectralink SAM Groups • Spectralink Varsity Push To Talk • Spectralink Varsity SAFE Overview and Configuration • Spectralink Varsity Single Sign On SSO • Spectralink Varsity VQO • Spectralink Varsity Web API Web Apps • Spectralink Varsity Sys Logging • Spectralink Varsity Advanced Debugging
Course Duration	Certification Time Investment: <ul style="list-style-type: none"> • Online Varsity Family Technical Training = 4hrs • Spectralink Verity Family Technical Exam = 1hr

CHANNEL PARTNER

HANDS-ON SPECTRALINK AMIE SAM & VERSITY TRAINING

CLASSROOM TRAINING

Bespoke in-depth labs 1 day	CATEGORY	SHORT DESCRIPTION OF REQUIREMENTS
	Mobility Telephony	Professional working experience (6-12 months) with voice and data communication systems. Networking with TCP/IP knowledge & experience required. General PBX or switching background. (Equivalent or higher: CCNA and CCNP)
	Wi-Fi	Professional working experience (6-12 months) with VoWiFi. Should complete formal WLAN training (Equivalent or higher: CWNA or CWNP)
	Healthcare Vertical Expertise	6-12 months HER/EMR, Nurse call, or similar training and/or experience. Organisation that regularly provide: <ul style="list-style-type: none"> • End User Experience Setup • End User Training • Super User Training Guided End User Support (Elbow Support)
	Retail, Manufacturing, Hospitality, and/or Distribution Expertise	6-12 months experience with end user and super user training of handheld computers and/or telephones
	Enterprise Mobility Management Expertise	6-12 months experience with managing and deploying an EMM/MDM. EMM Vendor Certification. Android Enterprise / Android for Work experience.
	Mobility Telephony	Professional working experience (6-12 months) with voice and data communication systems. Networking with TCP/IP knowledge & experience required. General PBX or switching background. (Equivalent or higher: CCNA and CCNP)
	Online Training Prerequisite	Completion of the Spectralink Versity Family Technical Training and Exam is HIGHLY RECOMMENDED
Costs	Costs associated: \$500AUD per person	
	SOTI / Spectralink AMiE Essentials and Versity integrations Customised deep dive into setup and configurations of: <ul style="list-style-type: none"> • SOTI MobiControl <ul style="list-style-type: none"> ○ Administration Console ○ Profile Creation 	

- Device Feature Control
- Application Control & Catalog
- Device Lockdown & Customisation
- Onboarding & Enrolment of Devices
- Device Management
- Remote Control of Devices
- Spectralink AMiE Essentials (SAM Server)
 - System Requirements
 - SAM Installation
- Spectralink AMiE Essentials SAM & Versity Handset
 - Main Screen & Menu Tab Overview
 - Versity Applications Menu
 - Configuration Levels: Enterprise | Group | Device
 - Device Holding Area & Device List
 - Batch Configuration
 - Groups – Configuration & Management
 - Versity SAM Client App
 - Versity Biz Phone App – SIP Configuration
 - Sys Updater – SW Update
 - Versity Factory Reset
- Spectralink Versity Recommended Settings via AMiE Essentials (SAM)
 - Batt Life app Recommended Settings
 - Device Settings app Recommended Settings
 - Voice Quality Optimization (VQO) app Recommended Settings
- Voice Over Wi-Fi & VIEW Best Practices
- Versity Troubleshooting
 - Syslog Logging
 - ADB Tools
 - Logging – Advanced Debugging
 - Bug Report
 - Logcat
 - QXDM
 - Network Captures
 - Setting Up an Upload Server

Versity MMI Hardware Self-Test

Course Duration

Certification Time Investment: Onsite Class = 8hrs