Wavelink announces the addition of fixed mobile convergence to Digium Switchvox's award-winning unified communications solution

Switchvox version 5.1 offers advanced features for integrating business applications and seamless mobile communications inside and outside the office

Melbourne, August 16, 2011 - Wavelink, a value added distributor of business IP, wireless, communication and network security and access solutions has announced the introduction of Digium® Switchvox 5.1, a new version that adds fixed mobile convergence (FMC) and further integration with third-party business applications into its full-featured and cost-effective voice over IP (VoIP) unified communications (UC) solution designed for small- to mid-sized businesses.

The new release enhances Switchvox mobility to allow users to seamlessly integrate any type of phone with Switchvox. Users can select up to six phones of any type, including VoIP, digital, analogue, smartphone or a soft phone, to converge with their Switchvox extension. The user can now route, record or transfer calls appropriately, at any location. Users of Switchvox SMB with active subscriptions can download version 5.1 to have access to these features at no cost.

Switchvox 5.1 is based on Asterisk, the world's most widely adopted open source communications engine, and brings a new level of features and customisation to IT administrators, users and resellers. Additionally, version 5.1 includes more application programming interfaces (APIs) for greater customisation and integration with third-party business applications, giving businesses the ability to leverage their other IT investments, such as CRM, customer support, accounting and ERP systems. Switchvox 5.1 also features an enhanced user interface, more detailed reporting for calls and call queues, and detailed online support. With all of these features included in each Switchvox SMB unified communications system, customers can realise an average cost savings of up to 60 - 80 percent over comparable VoIP business phone systems.

"Mobile and remote workers need to be just as productive outside the office as they are inside, seamlessly moving between the two," said Tristan Barnum, product line director for Switchvox at Digium. "Combined with a refreshed user interface that makes management simpler and faster, Switchvox also has a more powerful FMC solution, unlike any on the market. With other UC offerings, this functionality is treated as an add-on, requiring expensive licensing, special hardware and hours of training. With Switchvox, all features are included. Additionally, we've created more APIs that allow you the flexibility you need to integrate with the software you already use to drive your business."

The free Switchvox Mobile application integrates Digium's Switchvox SMB communications solution with Android as well as iPhone and BlackBerry devices at no extra cost to customers. With the Switchvox Mobile app, Switchvox SMB customers can:
* make, receive, transfer and record calls as if they were calling from the office extension

* check their call history
* view and change call rules, such as routing and forwarding
* change their out-of-office greeting
* access the company directory and return calls via email
* use the Switchvox app from their Android-based tablet to perform tasks such as returning voice messages using email.

The key Switchvox 5.1 UC features include:
* Fixed Mobile Convergence (FMC) - Built-in integration for six phones, allowing for seamless transfers and recording from any phone. Find out more: http://www.digium.com/mobility
* Detailed Call Queue Reports and Logs - Granular call queue data for multiple queues and queue members.
* Additional Application Programming Interfaces (APIs) - Organisations can create custom integrations with third-party business applications for communications-enabledbusiness processes (CEBP). See a complete list: http://www.digium.com/switchvox/api
* Switchvox Graphical User Interface (GUI) - A newly refreshed Switchvox GUI simplifies the configuration for groups of users for administrators and users. See these and more features: http://www.digium.com/switchvox-features

"We are excited about many aspects of Switchvox 5.1, from its new graphical user interface-a significant and pleasant redesign that users will embrace-to the improved call queue reporting and ability to make group changes to users on the system," said Jonathan Rusk, president of Chromis Technology, a telecommunications networking consultant and vendor. "We believe that the updated GUI and fixed mobile convergence will bring additional sales opportunities and increase our competitive edge."

About Digium
Digium®, Inc., the Asterisk® Company, created, owns and is the innovative force behind Asterisk, the most widely used open source telephony software. Since its founding in 1999, Digium has become the open source alternative to proprietary communication providers, with offerings that cost as much as 80 percent less. Digium offers Asterisk software free to the open source community and offers Switchvox IP PBX software to power a broad family of products for small, medium and large businesses. The company's product line includes a wide range of hardware and software to enable resellers and customers to implement turnkey VoIP systems or to design their own custom telephony solutions. More information is available at http://www.digium.com.

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